

COMPETITION & MARKETS AUTHORITY (CMA)

From 16th September 2021, all UK funeral directors are legally required by the CMA to publish and display in their window:

A specifically formatted price list for a standardised set of products and services (displayed separately).
This should finally give clarity to families who have been faced with cryptic formats or hidden costs.

A separate poster including a disclosure of interests.

Which should give clarity to the ownership of the business and eradicate those making gifts to third parties which could be seen to incentivise them.

DISCLOSURE OF INTERESTS

The ultimate owner of this business is Mrs Grace Gasson – GRACE GASSON FUNERAL SERVICE LTD.

We have no business or financial interest in a price comparison website which compares Funeral Director Services and their respective prices.

TERMS OF BUSINESS

Our terms of business include the following:

Disbursements are in addition to the fees we charge as funeral directors. Disbursements are fees which we pay to other third parties on your behalf. They are highly variable and often include items such as the crematorium, cemetery, newspapers notices, flowers etc. These items are charged at cost.

It is our usual practice to request payment of the disbursements 48 hours prior to the funeral taking place. The request for payment of our fees are sent to you following the funeral and full settlement of the account is requested within 28 days of the date of that letter.

Currently, no charges are made for late payments.

REGISTER OF CHARITABLE DONATIONS & GRATUITIES

We do not make any charitable donations in excess of £250 per year.

We do not make any gratuity payments in excess of £250 per year.

We do not make any other payments or gifts to third parties that are not related to a cost incurred or a service provided by the third party, in connection with the arrangement of a funeral, or the operation of the funeral business, in excess of £250 per year.

CREMATORIA PRICE INFORMATION

The information below gives the prices charged by crematoria for an adult (18 years and over) funeral *within* a 30-minute cortège journey of this funeral home. Please note, we travel to *any* crematoria that is requested.

Wealden Crematorium, Horam

Attended Service	Standard Fee (45 mins) – Monday-Friday	£971
Unattended Fee	Monday- Friday – 8.30am or 9.00am	£415
Attended Service	Reduced Fee (15 mins) – Monday-Friday	£748